

Skaha Estates Water System Newsletter

News and information from the Regional District

May 2026



Keeping the community informed

The Regional District of Okanagan-Similkameen (RDOS) has been working on getting the Skaha Estates Water System connected to its Scada system, as well as executing a unidirectional flushing plan to efficiently flush the water mains and performed a cleaning of the systems reservoirs.

The RDOS has moved forward with a Request for Proposal (RFP) to determine the feasibility of connecting the Skaha Water System to the Lakeshore Water System as well as Okanagan Falls Water System, and Kaleden Irrigation District, and constructing a single water treatment plant and accompanying deep water intake to service these systems.



Main pump station

The RDOS would like to remind all users of the Skaha Estates Water System that a Boil Water Notice and Stage 2 watering restrictions remain in effect for the entire water system. Reservoir levels cannot be sustained under current water usage rates.

To view key dates and frequently asked questions, visit the Skaha Estates Improvement District Conversion project page at rdosregionalconnections.ca.



Booster station

Important Contacts

Note: The property owner is responsible for notifying the occupants/tenants of the following contact information.

General Water Operations: 250-490-4135
utilities@rdos.bc.ca

After-Hours Emergencies: 250-490-4141

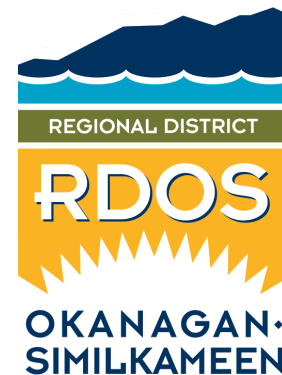
Billing Enquiries: 250-490-4140
billing@rdos.bc.ca

Sign up for e-billing: Email billing@rdos.bc.ca
Sign up for the RDOS pre-authorized payment:
www.rdos.bc.ca/finance/how-to-make-a-payment/

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Financial information

- Billing rates and frequency have been reviewed, and the charges will be as follows:
 - Skaha Estates Water System: \$433.50 per customer, per quarter
- If you have curbside collection with the RDOS, charges for both curbside and the new water service will appear on the same invoice. Your existing RDOS account will remain the same and include both services moving forward.
- Rates will continue to be reviewed during the first few months of operation and may be adjusted to reflect actual operating costs.
- Invoices are mailed to property owners via Canada Post; otherwise, property owners can sign up for e-billing by emailing billing@rdos.bc.ca.
- Please note that any credits and/or outstanding balances with the Skaha Estates Improvement District (SEID) are not carried over to the RDOS and will need to be addressed with the previous utility owners.

The RDOS continually monitors water quality to ensure safe consumption.
A BOIL WATER NOTICE remains in effect for the entire water system until further notice.
Please sign up for Voyent Alert! notifications to receive updates.

Be safe - Be informed - Be involved in your community



VOYENT ALERT!

Register or log in: register.voyent-alert.com

Receive notifications from the RDOS via email, text, or phone

The RDOS has partnered with Voyent Alert! to provide routine and emergency notifications.

Receive garbage and recycling alerts, water and sewer notices, public engagement opportunities, and emergency notifications such as wildfires and floods.

For further information, scan the QR code or visit RDOS Voyent Alert! sign up page: rdos.bc.ca/newsandevents/notifications/

