

Skaha Estates Water System Welcome Newsletter

News and information from the Regional District

January 2026



Keeping the community informed

The official transfer date for Skaha Estates Water System, previously Skaha Estates Improvement District (SEID), to the Regional District of Okanagan-Similkameen (RDOS) was January 1, 2026. In preparation, the RDOS has developed a comprehensive transition plan that includes the transfer of permits, licenses, customer lists, and infrastructure documentation.

The RDOS has been conducting detailed assessments of the water system facility and its operations to ensure a seamless integration of services. This includes reviewing equipment, infrastructure, and statutory right-of-ways for accuracy and compliance. No service changes are anticipated during the transition.



Main pump station

Message from Matt Taylor, Electoral Area “D” Director

“The RDOS is pleased to inform residents connected to the Skaha Estates Water System that, starting January 1, 2026, the RDOS has assumed ownership and management of the system. We sincerely appreciate your patience and are committed to successfully implementing the next phase of full operation. The RDOS is grateful for the strong collaboration and support provided by SEID throughout the process. This transition will ensure continued reliable service and improved long-term sustainability for all users.”

To view key dates and frequently asked questions, visit the Skaha Estates Improvement District Conversion project page at rdosregionalconnections.ca.



Booster station

Important Contacts

Note: The property owner is responsible for notifying the occupants/tenants of the following contact information.

General Water Operations:	250-490-4135 utilities@rdos.bc.ca
After-Hours Emergencies:	250-490-4141
Billing Enquiries:	250-490-4140 billing@rdos.bc.ca

Sign up for e-billing: Email billing@rdos.bc.ca
Sign up for the RDOS pre-authorized payment:
www.rdos.bc.ca/finance/how-to-make-a-payment/

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Financial information

- No changes to service delivery are expected as the Skaha Estates Water System is integrated into RDOS operations.
- Billing rates and frequency have been reviewed, and the charges will be as follows:
 - Skaha Estates Water System: \$505 per customer, per quarter
 - Skaha Estates Water System Vacant Land: \$168.25 per customer per quarter
- If you have curbside collection with the RDOS, charges for both curbside and the new water service will appear on the same invoice. Your existing RDOS account will remain the same and include both services moving forward. First-quarter invoices will be issued in February 2026.
- Rates will continue to be reviewed during the first few months of operation and may be adjusted to reflect actual operating costs.
- Invoices are mailed to property owners via Canada Post; otherwise, property owners can sign up for e-billing by emailing billing@rdos.bc.ca.
- Please note that any credits and/or outstanding balances with the Skaha Estates Improvement District (SEID) are not carried over to the RDOS and will need to be addressed with the previous utility owners.

The RDOS continually monitors water quality to ensure safe consumption.

A BOIL WATER NOTICE remains in effect for the entire water system until further notice.

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Be safe - Be informed - Be involved in your community



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Receive notifications from the RDOS via email, text, or phone

The RDOS has partnered with Voyent Alert! to provide routine and emergency notifications.

Receive garbage and recycling alerts, water and sewer notices, public engagement opportunities, and emergency notifications such as wildfires and floods.

For further information, scan the QR code or visit RDOS Voyent Alert! sign up page: rdos.bc.ca/newsandevents/notifications/

