

# 2023 Citizen Survey

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## SURVEY RESPONSE REPORT

01 April 2023 - 29 May 2023

PROJECT NAME:  
Citizen Survey

**Q42 Which RDOS services would you like to see expanded or improved in your community?**

Anonymous

4/06/2023 04:20 PM

Policing

Anonymous

4/06/2023 04:21 PM

Fire services to cover Upper Carmi, or another vote opportunity.  
Permits to allow temporary guests in trailers within certain guidelines to allow for visitors and for temporary workers to have somewhere to live.

Anonymous

4/06/2023 04:27 PM

Planning for future growth

Anonymous

4/06/2023 04:35 PM

Homeless, Crime, Drug addiction.

Anonymous

4/06/2023 04:49 PM

Our community voted to be a part of ok falls Incorporation the RDOS blatantly disregarded the wishes of the majority to suit their own wishes. They need to be fired and charged criminally if applicable

Anonymous

4/06/2023 05:19 PM

Fire services and environmental conservation

Anonymous

4/06/2023 05:31 PM

Pickleball courts.

Anonymous

4/06/2023 05:38 PM

Fire department

Anonymous

4/06/2023 06:01 PM

Vacation Rental Control

Anonymous

4/06/2023 06:10 PM

Fire hall at Apex

Anonymous

4/06/2023 06:10 PM

Recreational facilities

Anonymous

Bylaw

Anonymous

4/07/2023 12:31 PM

Developers need to be watched, followed and responsible for the destruction they cause (removing all trees on a slope which created massive flooding)

Anonymous

4/07/2023 12:58 PM

More healthcare facilities (ie X-ray and imaging facilities)

Anonymous

4/07/2023 01:30 PM

Parks and trails

Anonymous

4/07/2023 01:31 PM

Bylaws are not enforced. It is a free for all. From signs to dumping and people living in trailers.

Anonymous

4/07/2023 02:40 PM

Access to low-barrier housing for unhoused people. Reduction of vacation rentals and provision of low-cost rentals/housing - ESPECIALLY housing that allows pets. Increase in mental health services. Increase in library funding.

Anonymous

4/07/2023 03:13 PM

Delivery of potable water to households. More timely snow removal and sanding.

Anonymous

4/07/2023 03:49 PM

Recreation

Anonymous

4/07/2023 03:50 PM

Bylaw enforcement should not be complaint driven

Anonymous

4/07/2023 04:18 PM

Library Services for Area H cost about \$100.00 but do not allow access to E-books. If you live in area H you can only check out a hard copy/ physical book with paid membership. I agree with the fee but want access to electronic books.

Anonymous

4/07/2023 04:36 PM

health care especially for mental issues.

Anonymous

4/07/2023 05:02 PM

Recreational Programming, support for a year round community centre

4/08/2023 06:45 AM

Anonymous

None

4/08/2023 06:58 AM

Anonymous

Hillside development/clearcutting/water runoff

4/08/2023 07:29 AM

Anonymous

Would like to see rcmp proactive patrolling. Seems they only respond to certain areas when a call comes in and they need to go.

4/08/2023 07:32 AM

Anonymous

transportation

4/08/2023 07:55 AM

Anonymous

Proactive bylaw enforcement particularly with vacation rentals

4/08/2023 08:12 AM

Anonymous

drinking water restored

4/08/2023 08:27 AM

Anonymous

We do not have the facilities for recycling in our area. Being rural people just throw their waste anywhere they can get away with it.

4/08/2023 08:48 AM

Anonymous

For heritage hills I would like to see the RDOS take over the water and sewer aspects of the community

4/08/2023 09:13 AM

Anonymous

Better maintain trails and create dog park area

4/08/2023 09:21 AM

Anonymous

Parks and trails

4/08/2023 09:25 AM

Anonymous

protection of our environmentally sensitive ecosystems (hillsides)

4/08/2023 09:41 AM

Anonymous

Sewer and water

4/08/2023 10:26 AM

Anonymous

Can't think of anything

4/08/2023 10:30 AM

Anonymous

4/06/2023 07:40 PM

landfill should be open 7 days a week till 6pm

Anonymous

4/06/2023 07:45 PM

Allow recycling back to curb side ( glass)Address people that are constantly complaining or filing complaints in a neighbourhood. At what point does this issue be addressed by RDOS when one person complains about every house around him ?

Anonymous

4/06/2023 07:46 PM

Improved tax dollars toward communities not named Kaleden

Anonymous

4/06/2023 08:05 PM

Get rid of the bums dirtying up our City.

Anonymous

4/06/2023 08:36 PM

Reduce govt control. Just wasting time and money.

Anonymous

4/06/2023 08:41 PM

Spend more effort on preserving our natural neighborhood.

Anonymous

4/06/2023 08:59 PM

Offering the same amount of services to all communities inside an area

Anonymous

4/06/2023 09:02 PM

Reduce house taxes following massive increase in 2018

Anonymous

4/06/2023 09:13 PM

Please consider allowing secondary housing on 1 acre+ parcels.

Anonymous

4/06/2023 09:52 PM

Be dynamic, try new things, be inventors, be bold. Try harder!!!

Anonymous

4/06/2023 09:57 PM

Water quality, Garbage pickup, invasive species, dogs not on beaches unless dog beaches

Anonymous

4/06/2023 10:17 PM

More affordable

Anonymous

4/07/2023 12:12 AM

Reduce taxes and some over done services like walkways and Regionsl park maintenance- allow community volunteers to do more

Anonymous

4/07/2023 01:42 AM

You are working on our water, it can be a whole lot cleaner. We don't drink it, buy water

Anonymous

4/07/2023 03:52 AM

none

Anonymous

4/07/2023 04:12 AM

Control Airbnb & push for sewers

Anonymous

4/07/2023 04:39 AM

Better access to landfill. Get a separate exit and entrance. More involvement from Wildsafe/Bear Aware. Show up to the communities where bears are frequent!

Anonymous

4/07/2023 06:30 AM

West bench transit need improvement

Anonymous

4/07/2023 06:35 AM

Work with the Penticton Indian Band to operate and upgrade the old KVR from the Channel Parkway to the Summerland Research Facility.

Anonymous

4/07/2023 06:45 AM

Composting program like Vernon BC

Anonymous

4/07/2023 06:54 AM

Expanding programs

Anonymous

4/07/2023 07:03 AM

New to the area so hard to say. Pleased to see the level of good communication, so keep that up.

Anonymous

4/07/2023 07:28 AM

More chipping forest clean up events

Anonymous

4/07/2023 07:47 AM

Cancel apex firehall tax

Anonymous

4/07/2023 08:01 AM

Reduce expenditures and go back to a simple advisory body

Anonymous

4/07/2023 04:36 PM

They are doing the best they can

Anonymous

4/07/2023 05:02 PM

Communication that is Area specific

Anonymous

4/07/2023 06:41 PM

Please work on a more fair system for vacation rentals.

Anonymous

4/07/2023 07:08 PM

honesty and integrity

Anonymous

4/07/2023 07:18 PM

Improve Saha lake environment by extending sewage treatment to Skaha Estates and Lakeside road properties

Anonymous

4/07/2023 08:05 PM

I am good with everything but watched in the winter some people whine alot but they don't represent the silent majority

Anonymous

4/07/2023 08:12 PM

Not being rude when they are called about an issue.

Anonymous

4/07/2023 09:42 PM

Not sure at this time but control excessive building without the developers upgrading infrastructure.

Anonymous

4/08/2023 03:08 AM

Do not raise taxes or fees

Anonymous

4/08/2023 05:57 AM

Hire some people who actually work.

Anonymous

4/08/2023 06:45 AM

Increase attainable density to get the tax base for services base

Anonymous

4/08/2023 06:58 AM

Reduce budgets

Anonymous

4/08/2023 07:29 AM

Protect downslope communities from drainage and runoff from development

Anonymous

4/12/2023 12:12 PM

Manage noise and messy properties

Anonymous

4/12/2023 12:13 PM

Follow existing bylaws and exictute duties

Anonymous

4/12/2023 12:15 PM

Stop pandering to the rich and retired. Middle class workers need help

Anonymous

4/12/2023 12:15 PM

Crack down on vacation rentals taking away from available rentals. Better land use and water planning. Better enforcement for prolific bylaw violators. Garbage bylaw for Anarchist mountain.

Anonymous

4/12/2023 12:16 PM

Less taxes

Anonymous

4/12/2023 12:16 PM

YOU TELL ME

Anonymous

4/12/2023 12:17 PM

Get rid of invasive plants. Make land/home owners clean up their property. Put a pedestrian overpass across the highway at Gallagher Lake. Make the gin distillery at Gallagher Lake cut down or plow under his weeds, it's a total fire hazard

Anonymous

4/12/2023 12:17 PM

Sewer installed , sidewalks

Anonymous

4/12/2023 12:17 PM

Working more cooperatively with other governments and non profits on issue specific projects

Anonymous

4/12/2023 12:19 PM

Continue to provide information updates on the activities and polls

Anonymous

4/12/2023 12:19 PM

Hire more bylaw enforcement officers and slap offenders with hefty fines so that they twice before repeating offenses.

Anonymous

4/12/2023 12:19 PM

Affordable housing, wise use of the prison in town for mental health issues and drug addiction besides the current low inmate count. Many

Anonymous

5/05/2023 09:19 AM

Communication is good.

Anonymous

5/05/2023 10:10 AM

Hiring the right contractor for the job and not necessarily the cheapest one. AIM is just terrible!

Anonymous

5/05/2023 10:32 AM

Water is still extremely hard, water softeners are needed which is costly.

Anonymous

5/05/2023 12:22 PM

Allow farmers to have the same water benefits as vineyards. We are becoming a mono-crop of grapes in the Okanagan. We see fruit and veg farmers swapping out for grapes at a rapid pace. We need to protect our ability to feed ourselves locally.

Anonymous

5/05/2023 01:59 PM

More money to parks, library, and RCMP.

Anonymous

5/05/2023 02:23 PM

See question #25.

Anonymous

5/05/2023 04:13 PM

More officers

Anonymous

5/05/2023 06:40 PM

I do not think we need transit up on the west bench. It creates more opportunity for vandalism or other people to come into our community.

Anonymous

5/05/2023 08:30 PM

Contact LSCSS for statistics for volunteer driver program, vulnerable seniors are under served, especially with blood lab restrictions in Keremeos. Sarah Martin ED. Admin@LSCSS.com. Stop using Voyent for meeting notices I think there's an emergency&panic!

Anonymous

5/05/2023 11:30 PM

Digital newsletter to share info faster.

Anonymous

5/06/2023 09:04 AM

Advocate for the residents of west Bench - dust control at the gravel pit is needed.

4/12/2023 06:12 PM

community.

Anonymous

4/12/2023 06:27 PM

I find this survey very well done. Thank you for sending it to me.

Anonymous

4/12/2023 06:42 PM

Did not know you had a website

Anonymous

4/12/2023 07:00 PM

TOO MANY TEXTS MY PHONE

Anonymous

4/12/2023 07:21 PM

Nothing further

Anonymous

4/12/2023 07:58 PM

na

Anonymous

4/12/2023 08:01 PM

too many employees

Anonymous

4/12/2023 09:06 PM

Update the "barking dog" bylaws. 30 minutes during the day is excessive barking, but at midnight or 2 am, 2-5 minutes of interrupted sleep on a nightly basis because of barking is excessive.

Anonymous

4/12/2023 09:22 PM

Fire protection needs to be addressed for wildfires. Hospital services need to be addressed.

Anonymous

4/12/2023 09:23 PM

RDOS covers large areas. Issues are many and highly diversified. Services cannot be one size fits all.

Anonymous

4/13/2023 07:38 AM

Thanks for the work you do at the RDOS.

Anonymous

4/13/2023 07:38 AM

With all the agriculture around I think an organic waste program could be very beneficial to the local farms

Anonymous

4/13/2023 07:41 AM

Overall you seem to do a pretty good job. We are not retired yet and still work and where we live we don't use a lot of the services you provide I see the trails and walkways seem to be in fairly good shape. And if I need a q