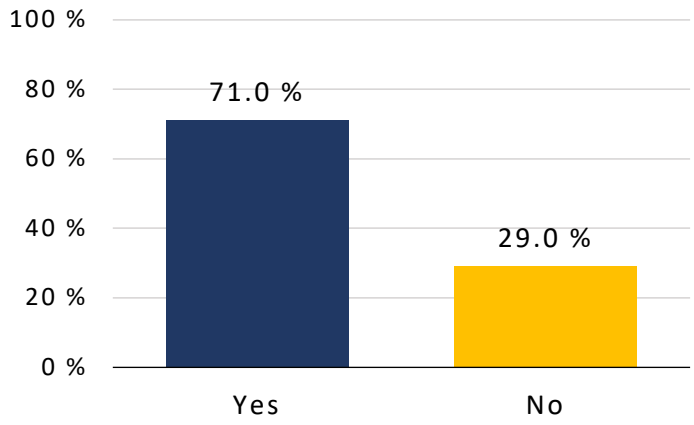
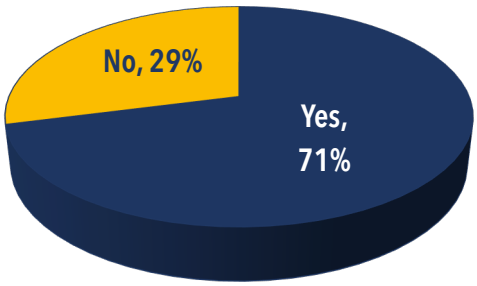
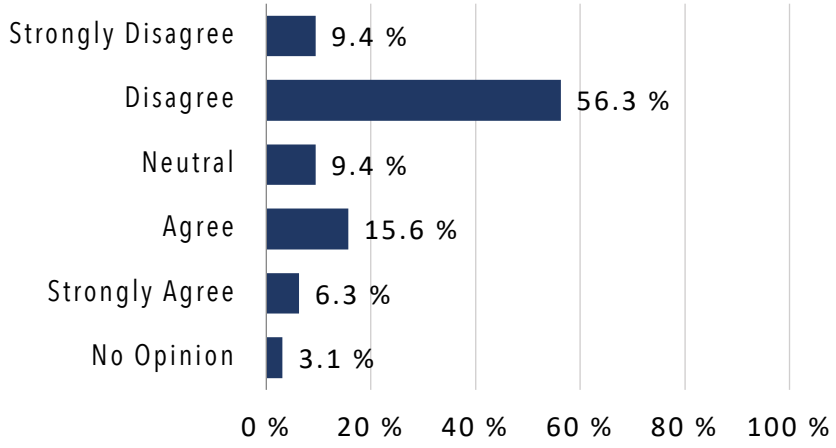
### 3. Have you reviewed information on the Study website located at rdosregionalconnections.ca? (31 responses)



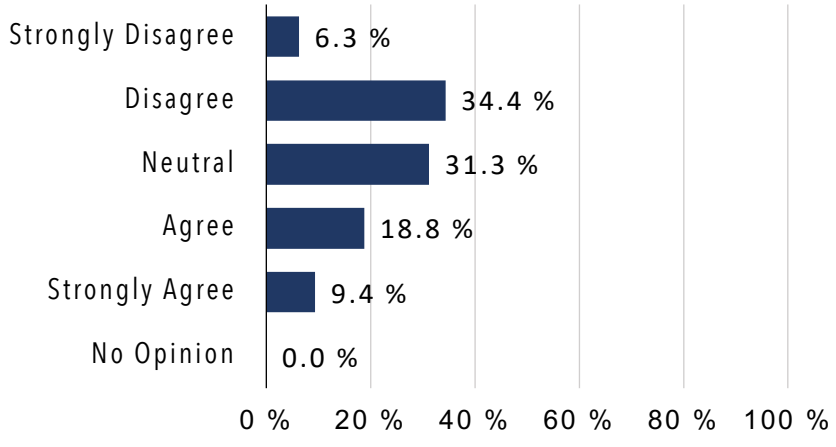




### 5. Please rate your level of agreement with the following statements:

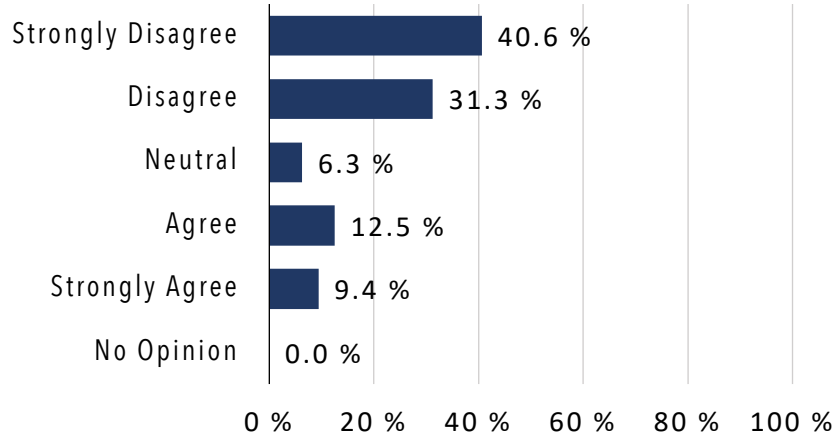
### In general, I receive good value for the taxes that I pay to the RDOS. (32 responses)



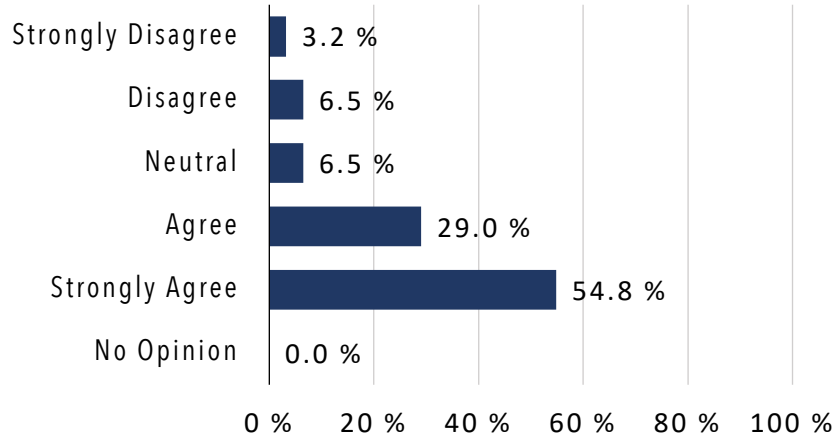

### I receive a sufficient range of services through the RDOS. (32 responses)



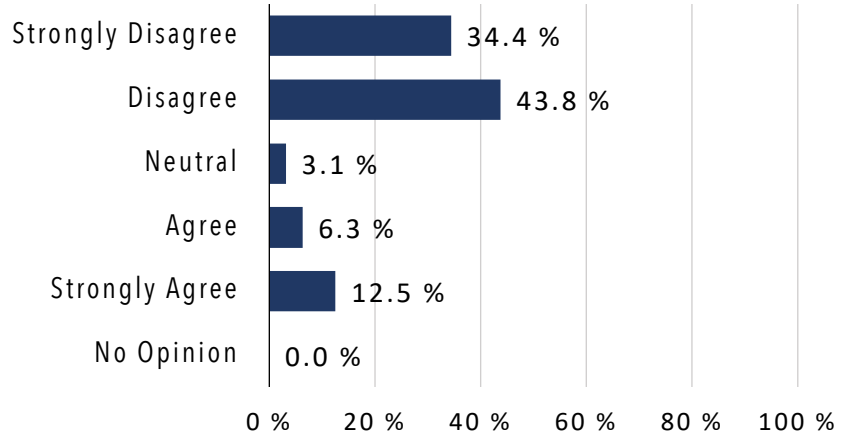
**One electoral area director is sufficient representation for my community. (32 responses)**



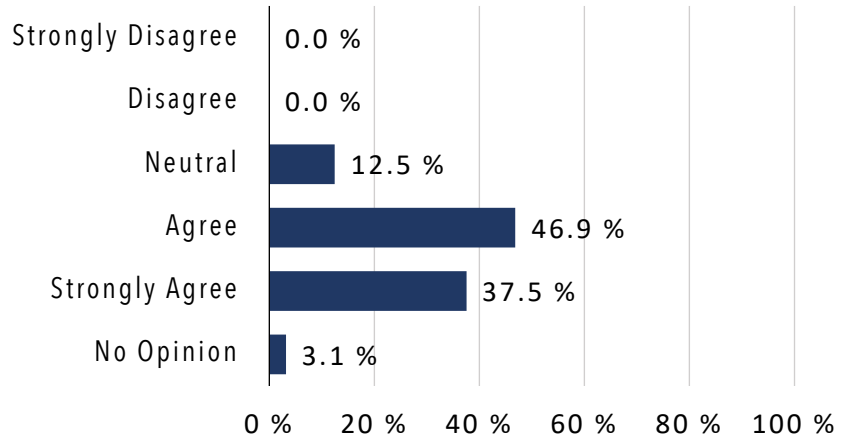

**Having service decisions made locally is of primary importance to me. (31 responses)**




**The RDOS can continue to meet the needs and aspirations of my community in the future. (32 responses)**



**Materials shared during this Study and Open House have helped inform my opinions. (32 responses)**




**6. Do you have concerns or issues with the services provided to your community by any of the following providers? If so, please elaborate on your issues and/or concerns, including whether concerns are recent or long-standing)**

**a) The RDOS? (16 responses)**

- Sewer service? Not sure if this falls under the RDOS umbrella. Use of the landfill
- Bylaws and enforcement
- RDOS determines level of service - not adequate parks
- High sewer costs due to previous RDOS mistakes, over reaching future service area. A bureaucratic nightmare, time consuming response time compounded of course by COVID. Currently five year concern for me.
- Insufficient representation in general
- Town is ugly - no eye appeal, nothing here for tourists to stop and shop; Unsightly yards and buildings
- it seems the individual needs of the community cannot be served with the RDOS model - small things like decisions about parks in our area to big things like missing out on grants
- bylaw enforcement
- parks, rec money always turned down
- unresponsive to concerns. seems like they don't care. long term problem. bylaw enforcement, infrastructure, road repairs, planning, waste disposal, policing
- Not fair representation of our community needs meet
- problem yes, concerns - inappropriate services and ability for 1 director to try to get services etc/needs of area D addresses
- RDOS overhead cost
- first responder, bylaws
- Some are OK however we would better if you could discuss on our own

- I believe that the RDOS does not benefit OK Falls at all… It is far time to step up to the next level of Governance for this great little town.

### b) The Province? (24 responses)

- Community policing; Sidewalks; Safety Improvements at the crosswalk on Highway 97 and 10th
- Policing, ambulance
- Road maintenance services have been degrading
- Road maintenance is terrible
- The roads, service, repair, maintenance. Hwy 97 provides a thoroughfare for semis, making left hand turns virtually impossible many times. Side streets mainly ignored in regards to maintenance and repair.
- Poor policing and emergency services; poor street maintenance
- Road service lacks good service
- makes decisions based on the needs of "many" - not to our specific community
- Roads, we need to make roads safer in order to attract businesses/residents/visitors making OK Falls better for young families (childcare, schools, activities)"
- Poor road repair and snow removal; No sidewalks (not enough)
- Poor road maintenance
- Policing – inadequate; roads – ditto; health services - ditto
- policing – insufficient; ambulance service; management of intersections and crosswalks
- lack of street maintenance and snow removal
- no policing, no ambulance; road maintenance
- same as above. unresponsive to concerns, no visual presence
- Parks and environmental protection is harmful to tourism on the beach
- problem yes! MOTI brutal and not meeting needs of area D adequately
- inability to obtain grants
- Policing
- We are too small to worry themselves about us - fires, floods, etc. are their priority - we don't count
- I do not feel that we receive our fair share of taxes in return
- OK Falls classified as "rural" we really are not, so the policing is not enough
- The Province can always do better… but we have a very limited voice with them… a Mayor and Council is our first step in receiving more services from our Government.

### c) Other? (Please Specify) (10 responses)

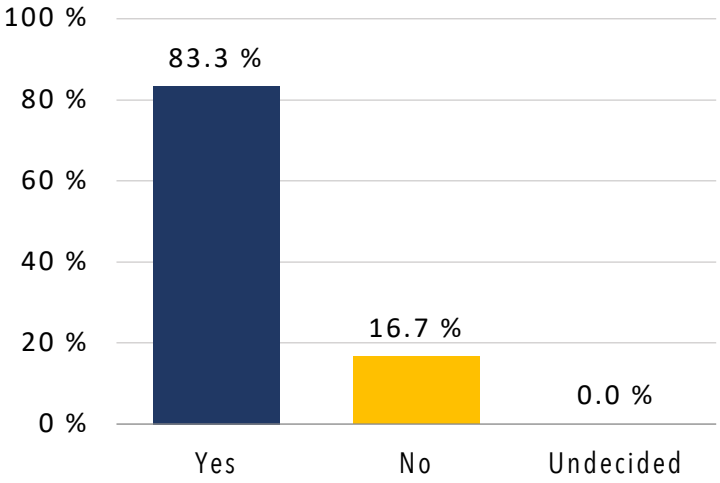
- The ability of the Irrigation District to service our existing area; empty buildings/storefronts
- Water
- Policing is remote and slow to respond
- frequency of transit

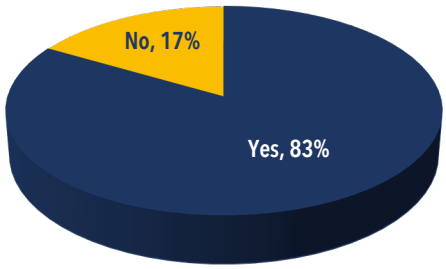
- bylaw officer for animal control needs to enforce the laws
- Police services, ambulance services; town beautification needed; street and highway lighting, speed signage
- inability to provide drainage services i.e. storm sewer and culverts
- OFID - not providing adequate services - 'folding' - RDOS not adequately manage area D needs
- water - very concerning
- As I have only lived in OK Falls a little more than 1 year, my biggest concern at this point would be clean, safe, reliable drinking water which I believe Incorporation would be a big step in getting that better water. Telus could provide better service, again this is something that a City Council could chase…

### 7. Please identify any services not currently provided to your community that you would like to receive. (14 responses)

- Major grocery store, Health clinic, Low income housing
- police, ambulance
- sports and recreation services (i.e. rec centre - pool, etc.)
- infrastructure, sidewalks, better water systems
- "Ambulance station" and police station presence
- infrastructure development, economic development, bylaw, water
- oversight of drainage provision
- bylaw enforcement, road repairs, infrastructure maintenance and improvements, waste disposal, planning, ambulance services
- bylaws and policing
- improved services necessary, grants necessary, independent governance of area necessary
- Ambulance service, definitely more policing
- Police and ambulance service
- policing, better water
- An RCMP Station would be number one, then maybe add an ambulance at our firehall.

## 8. Are you interested in your community being included as part of the boundary for any subsequent detailed incorporation study? (30 responses)




## 9. Please identify any concerns you would have if your community were part of the study area boundary in a future incorporation study. (15 responses)

- What services would be provided or upgraded with an increase in taxes? Who would our elected officials be and would they serve the best interests of the community?
- A community that cannot support a supply market, how can it support a corporation
- Increased administrative costs and taxes
- I am concerned regarding the few residents along the lower west side of green lake road. Surely their proximity should lead to inclusion of an OK Falls boundary.
- none - go on with the study
- government grants would be useful
- Future downgrading of town not being incorporated
- Main concern is that if we went to mayor and council there would be more of an increase in taxes that we would no longer be able to live here
- more policing, bylaw enforcement
- That it doesn't happen fast enough
- advise the majority of OK Falls/area D residents that taxes not skyrocket compared to what they pay now and keep reinforcing the benefits municipality provide over RDOS system
- costs (taxes)
- No concerns - information is always valuable
- Our water smells
- Since I live across the Elementary School in the heart of OK Falls, I see only good things coming to our community through Incorporation.

## 10. Other comments: (12 responses)

- I am extremely happy with the excellent service provided by the Okanagan Falls Fire Department, OK Falls Parks and Recreation, the Okanagan Regional Library and the Penticton Regional Hospital
- What services does RDOS provide to the incorporated areas? So many slides bypassed
- In the past few years there have a number of old RVs parked for long periods in various locations. no one seems able to respond to this situation. Indicating a bylaw problem - need better control. "Homelessness' appears to be increasing. again need better support.
- Tax increase? who pays for infrastructure and buildings to house services
- incorporate OKFalls can apply for provincial grants, which are much needed
- Need food shopping centres. Sewer upgrade
- The current governance model is so complicated that it is intimidating to constituents. It's hard for people to know enough about whether it should change. More real life examples/scenarios are needed! Our area director does a phenomenal job
- until the incorporation study presents the comparison of costs we are unable to make informed decision
- Concern of course is how much will this cost versus benefits
- Very informative meeting
- I am 100% in favour of incorporation
- Let’s do this????